Date: April 17, 2013, 9:48:15 AM EDT

To: "billh@ghohomes.com" <billh@ghohomes.com>

Subject: Warranty work

We have had various staff and subcontractors come to our home. Some great, some not. Response time and schedule has greatly improved with Maria and Larry Stroud.

Yesterday, Richard Soucie came to touch up paint etc. He did a thorough & excellent job matching texture and paint. We also wanted to note his excellent people skills. He was exceptionally polite & helpful.

Thank you, Bob & Barri